



*Die SFERIQ-Erfinder*

## SFERIQ SYSTEM GUARANTEE

### Guarantee Extent

The SFERIQ SYSTEM GUARANTEE covers all electrical units, consisting of Sferiq LED surface platine and Sferiq LED electronic ballast, which in sales records are named SFERIQ ETA LED and were ordered after 1st May 2016.

### Guarantee Period

For the mentioned components Akzentlicht grants the SFERIQ SYSTEM GUARANTEE for a period of 5 years according to the terms of guarantee. The guarantee period starts with the point in time of installation, but latest 21 days after deliver from Akzentlicht.

### Terms Of Guarantee

The Guarantee is valid under the following conditions which have effect for the complete supplied product (luminaire with electrical unit included):

- The product (Components and their assembly situation) is in use according to the regulation documentation that is valid at the time of order (Data Sheet). This especially applies to the application field as well as limit values for temperatures and voltages.
- The product is registered latest 3 months after delivery on [www.akzentlicht.de/garantie](http://www.akzentlicht.de/garantie). For a point in time of start-up later than 21 days after delivery from Akzentlicht a related performance record is to be uploaded into the registration.
- The Guarantee solely covers breakdowns that are result of construction, design or production bugs.
- The Guarantee solely relates to a failure rate (mortality) of 0,2% per 1.000 operating hours. A decline in luminous flux of <17% is no reason for a claim of Guarantee. Required is that the product is installed and operated in accordance with the manufacturers guidelines as well as the related standard and regulations.
- Akzentlicht reserves the right to review the validity of the Guarantee claim according to the terms of Guarantee. For this review the freight-paid delivery of the complete supplied product may be required.
- In case of possible replacement it is not possible to exclude that due to technical progress or usage-dependent shifting of lighting performance of the supplied product can deviate from replacement product.

Any modification or previous repairs on the product lead to an expiry of the Guarantee if not effected with written approval of Akzentlicht.

### Guarantees

- Entitled guarantee claims are to be fulfilled at Akzentlicht's own option by repair, replacement or credit on defect component.
- All additional expenses related to a Guarantee claim (disassembly/reassembly, delivery cost for the defect product, disposal, travelling and transit time, lifting device and scaffolding e.g.), other cost that may emerge through the breakdown of the product and other follow-up cost are not covered by the Guarantee. Defects caused by delayed raising of the Guarantee claim are not covered as well.
- Akzentlicht renders guarantees until the Guarantee period of the original product supplied has been expired
- Components returned pass in property of Akzentlicht in case of Guarantee.

### Raising Of The Guarantee Claim

The Guarantee claim can be prescribed by every invoice recipient against submission of the commercial invoice for a product installed in European Union as well as Switzerland and Norway.

The claim is to be addressed immediately on occurrence of a defect by written notification including the Registration Code to:

**Akzentlicht InnovationsGmbH & Co. KG**  
**Dpt. RRR**  
**Eichsfelder Str. 15**  
**D-40595 Düsseldorf**

This Guarantee does not restrict contractual or legal claims which result from regulations concerning claims against the seller or the manufacturer.